



**PREPARING FOR YOUR PROGRAM  
ARRIVING & EXITING THE ARENA  
October 2020**

**STARSKATE:**

- Complete online Health Screening Questionnaire prior to arrival each night – **both** skaters and parent/guardian entering the arena must complete the screening
- **ONE PARENT/GUARDIAN per family** permitted into the arena – no siblings or other family members will be granted access at this time – this keeps the number of people in the facility under the allowable limit during each program as well as during crossovers between programs
- All skaters and parents **MUST** wear a face mask when entering the arena and please sanitize hands at the sanitizing station provided
- Arrive to the arena **fully dressed – skates and helmets** may be put on once inside the arena. Please use a small bag to carry skates. There will be no access to dressing rooms at this time.
- Personal belongings must be left in vehicle or at home. No large skate bags, hockey bags, backpacks, etc. will be allowed in the arena
- Proceed to **TONY ROSE** lobby entrance and wait until instructed to enter
- Arrive no more than **15 MINUTES** before your scheduled ice time. Skaters and parents wait outside the lobby doors (mask on and distanced) until a coach, board member or volunteer lets you into the arena
- When instructed, proceed to check-in and screening table – the volunteer will either confirm your health screening has been completed on-line or will conduct the screening – this screening point will close once skaters take to the ice – entry into the building will not be permitted after that time
- Enter through the **A Rink entrance** and proceed to designated change area as directed – put personal belongings in bin, put skates on and wait until instructed to enter ice
- Skaters enter ice and place bins on boards as directed by coach – skaters must maintain distance from coaches and other participants at all times
- Parents/guardians may spectate from their designated chair/seat in change area only – masks on and distanced at all times – walking around the rink is not permitted – there will be no further access into the building if you choose to leave
- End of session:
  - retrieve bin and put mask on
  - proceed to change area as directed and remove skates
  - deposit bin at drop off location
  - exit the building through **B Rink** within **10 MINUTES** of leaving the ice to facilitate the arrival of the next group
  - no waiting around the inside exit area to B Rink is permitted
- Parents/guardians - please arrive promptly to pick up your skater outside the entry/exit of **B Rink**

The following protocols previously delivered for September will continue through the month of October. Any updates are underlined.

- Starskaters will ***NOT be allowed to exit the ice surface*** unless they have to use the washroom or they are unwell. Skaters must notify a coach on the ice if there is need to leave ice surface.
- If the skater is unwell they must immediately put on their mask and self-isolate in the location determined by Town of Orangeville facility staff. A phone call home will be made and pick up will be mandatory. When leaving the ice skaters must leave through the designated exit door. Please refer to the Club Response Plan for further information and next steps for leaving the ice unwell.
- Music: Club coaches will play Music only. Skaters will **not** be permitted to touch the music system. If more than one coach is on the ice the coaches will sanitize the device after each use. No solos or personal music will be permitted at this time.
- After the skating session each skater will retrieve their bin from the boards and put their face mask on. Skaters will exit the ice surface through the designated door and remove skates quickly in the assigned area. Supplies from the bins can be removed. The bins then can be placed at the designated location and will be sanitized for the next skating day.
- Skaters will then proceed to the designated exit door to be picked up.
- We recommend all skating apparel (gloves etc.) be washed before the next skating session.

**Cell Phone Policy:** Cell phones will be permitted on the ice, in the case of an emergency. Cell phones are to be placed in the skaters bin each session. Skaters are not to go to the boards for their phones for any reason. Cell phones may be used once the skater has exited the building. Skate Canada Orangeville coaches have the right to remove any skater not complying from the ice.

**Skater Drop Off / Pick Up:** We ask that parents have a plan in place for skater drop off and pick up. Skaters will not be permitted on the ice late. When the skater's session is finished, they are not permitted to hang around the arena, in the parking lot, etc. Physical distancing practices must be followed at all times while in and around the arena property.

**Lessons:** Group lessons will continue along with the introduction of private lesson time – skaters must follow physical distancing measures during the private lesson/practice time.